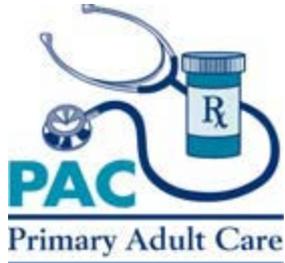


Office of Eligibility Services, DHMH

Debbie Ruppert, Executive Director

Maryland Medicaid Advisory Committee
Meeting
June 28, 2012





Primary Adult Care (PAC) Program

PAC Questions and Answers

Question: Can PAC applicants receive the full Family Planning(FP) benefit, while waiting for MCO benefits to kick-in?

Answer: *No, due to resource and system limitations this can not be implemented at this time.*

**The fee-for-service PAC benefit includes covered family planning prescriptions.*

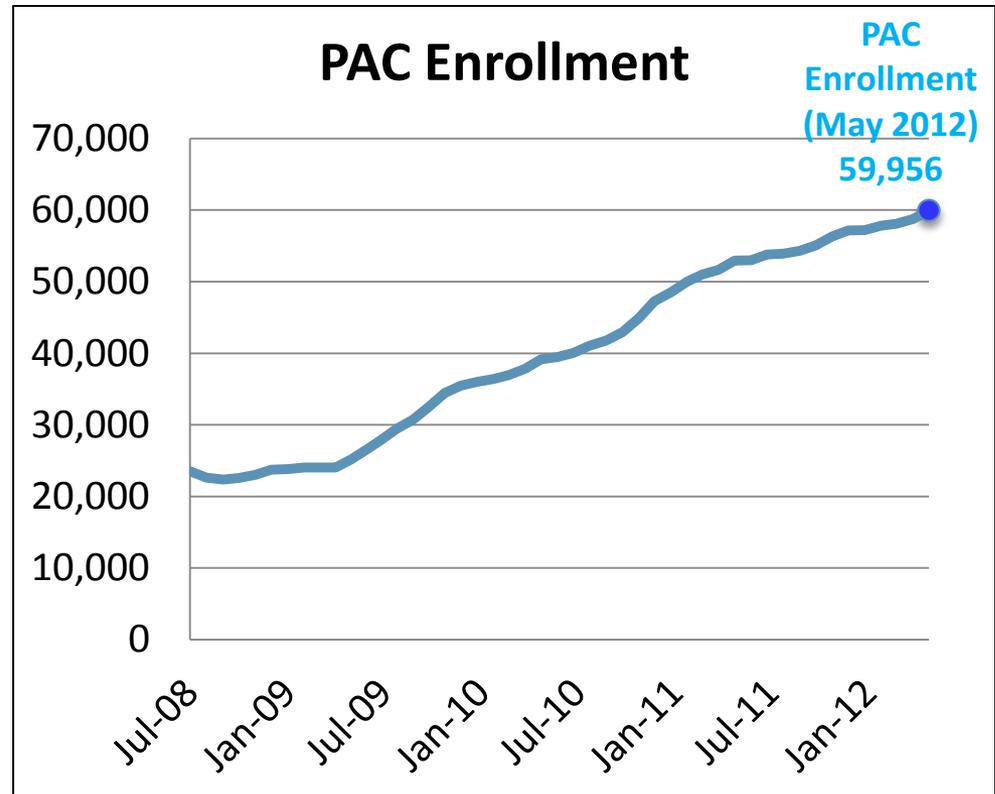
Question: Can applicants apply for PAC and FP at the same time?

Answer: *Yes, however, Medicaid rules and regulations do not permit individuals to be enrolled in two Medical Assistance programs at the same time.*

PAC Enrollment

- Continued Enrollment Growth
- Benefit Expansion

* Through the enrollment growth and benefit expansion staffing has remained the same.



PAC Enrollment Timeline

- Federal regulations allow up to **45 days** for eligibility processing.
- An eligibility file is transferred **daily** to the enrollment broker.
- Within **7 days** of file transfer, an enrollment package is mailed to the recipient.
- Recipient is given **21 days** from the date that the package is generated to select an MCO. Total of 28 days for recipient to make MCO selection.
- Recipient is assigned to MCO within **7 days** of selection
- If no selection is made after the 28th day, recipient is **auto-assigned**.

PAC Benefits

From date of eligibility to MCO assignment fee-for-service benefits include:

- **Mental Health**
- **Pharmacy (including covered family planning drugs)**

Upon MCO enrollment benefits include:

- **All PAC benefits**

Date of eligibility

MCO Assignment

- Up to 45 days for eligibility processing
- Within 7 days of receiving eligibility file, enrollment broker mails the enrollment package

- Recipient is given up to 21 days to select an MCO

- Recipient is assigned to an MCO within 7 days of selection

Program Updates

- PAC and FP application processing time
- Cross-training Staff
- Co-pay position

Q & A

