

Glossary of Maryland *RecoveryNet* Terms and Definitions

Behavioral Health Administration - The Behavioral Health Administration, an arm of the Maryland Department of Health and Mental Hygiene, oversees the fiscal and regulatory administration of publically-funded substance abuse prevention, intervention and treatment services. BHA funds and administers the Maryland *RecoveryNet* initiative.

Authorization: Is the permission needed to move a voucher request forward.

Care Coordinator – A vouchered service providing oversight to insure participant’s ability to access services needed establish recovery in their community.

Client Satisfaction Surveys – Each *RecoveryNet* participant will evaluate the recovery support service(s) they received. Copies of the evaluations will be shared with providers.

DHMH- The Department of Health and Mental Hygiene.

Encounter -Each *RecoveryNet* covered service provided must be documented in the provider’s record system. (See page 11 for *Encounter* documentation requirements) An encounter must be entered into the VMS for each *RecoveryNet* service provided. Each encounter must be entered into the VMS within seven calendar days of the date the *RecoveryNet* covered service was provided or where indicated submitted to BHA for VMS entry. The encounter serves as an invoice for the service that was provided.

Fraud, Waste and Abuse- The Behavioral Health Administration takes all necessary measures to prevent, detect, investigate, and prosecute acts of fraud and abuse committed against the *RecoveryNet* initiative.

GPRA - Government Performance Results Act established protocols for measuring outcomes through the collection of specific data. The *RecoveryNet* will collect GPRA data through three time specific survey’s administered to *RecoveryNet* participants by identified GPRA collection providers.

M-ROCC – Maryland Recovery Organization Connecting Communities. M-ROCC serves as a bridge between diverse communities of recovery, the addiction treatment community, governmental agencies, the criminal justice system, the larger network of health and human services providers and systems and the broader recovery support resources of the extended community.

M-SARR – The Maryland State Association for Recovery Residences. <http://www.m-rocc.org/msarr/become-member>

Payor - Designated service organization contracted by BHA to issue payment for vouchered services. The *RecoveryNet* payor is ValuOptions.

Portal Program- The point of entry for participants eligible for *RecoveryNet* Services. In Maryland the care coordinators intake clients into *RecoveryNet* from publically-funded residential treatment programs that must meet the requirements established by the Maryland

Code of Regulations (COMAR) and certified to operate at the approved level of care by the Department of Health and Mental Hygiene Office of Health Care Quality.

Provider Agreement – An agreement between the Service Provider and the Behavioral Health Administration that defines the terms and conditions for participation in RecoveryNet .

RecoveryNet- This is the name of Maryland’s RSAM initiative. RecoveryNet is a system transformation in which we are partnering with faith-based and community to connect those in early recovery with services that will support, enhance and sustain recovery in the community.

Recovery Service Provider – These are faith-based and community providers of services that are offered in Maryland’s RecoveryNet . Recovery Service providers are those that have successfully completed the application process, signed a Provider Agreement, and completed required provider training.

Referral- Is the process of notifying the service provider chosen by the Service Recipient that a voucher has been authorized for their service. Referral are made and received through the electronic VMS.

Regional Area Coordinators- Approve requests for services and manage the assets and resources in a specific region.

Service Recipient – The individual in the portal program receiving the RecoveryNet services.

Treatment Provider- these are programs certified by the DHMH OHQC to deliver substance abuse treatment, prevention and/or intervention services.

ValueOptions- The established payor for RecoveryNet services .

Voucher Management System (VMS)- Services covered by *RecoveryNet* are managed through an electronic Voucher Management System (VMS). After a potential service recipient selects services from a menu of providers and is authorized by a *RecoveryNet* Regional Coordinator to receive services, vouchers are entered into the VMS for selected covered services. Training and Technical assistance for the use of the VMS is required and provided free of charge to service providers.

Voucher Transaction - The activity of moving a voucher through the VMS for payment.